| **To:** coreteam@officegreen.com | |
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| **Subject:** Retrospective for Plant Pals project | |
| Hello team! Great news- after running our on time deliveries rose from 80% to 90%! Well done! This is a solid improvement, but still short of the 95% target. | |
| After receiving the results of the customer satisfaction survey, let’s meet to discuss customer survey insights, share and solicit feedback, and discuss proposed next steps. | |
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| Please take a moment to review the survey results attached. We will only briefly discuss the specifics of these in the meeting to conserve time. I appreciate all your hard work on the project so far, we wouldn’t be where we are at without you! | |
| **Signature:** Angela Brown, Project Manager    **Attachments:** Customer satisfaction survey results - Office Green Plant Pals | |